



## TERMS AND CONDITIONS

### ACCOMMODATION DETAILS

The villa can accommodate up to 6 guests as follows:

- Bedroom 1 - 1 x Queen Size bed
- Bedroom 2 - 2 x Single beds
- Bedroom 3 - 2 x Single beds

Please note that the upstairs apartment will never be occupied during your stay.

### RATES

Rates are quoted in Euro (€) per night, for up to 6 guests.

PERIOD	MINIMUM LENGTH OF STAY	RATE PER NIGHT Main Villa (8pax)
<b>PEAK</b> 1 Dec – 31 Jan	7	€175 per night
<b>HIGH</b> 1 Feb – 31 May 1 Sep – 30 Nov	5	€140 per night
<b>LOW</b> 1 Jun – 30 Aug	5	€115 per night

*Note that rates may increase without notice.*





## TERMS AND CONDITIONS

1. Payment of the deposit constitutes acceptance of these terms and conditions.
2. A 50% deposit is required upon booking. Provisional bookings are held for 48 hours, and will thereafter lapse if not confirmed by the payment of a deposit.
3. The booking will only be confirmed once the deposit has been received, and cleared.
4. The payment of the balance is required a minimum of 20 days prior to arrival.
5. A **security bond** of 2 nights accommodation is payable with the balance payment. Note that this is in addition to the accommodation cost. The security bond is fully refundable at the time of departure, and is subject to an inspection of the property. The security bond will be credited to your PayPal account once the premises have been inspected, and deemed left in a similar state to your arrival. We agree to ensure this occurs within 7 working days of your departure.
6. Notify the Property Manager of Villa Le Guétali within 2 days of check-in of any defects in the premises, failing which, the guest shall be deemed to have acknowledged that the premises was received in good order and condition.
7. Guests must make good of any damage to the premises, including agreeing to pay for breakages of glasses, damages, loss and any excessive cleaning or loss of keys. You must notify the Property Manager of Villa Le Guétali immediately in such situations.
8. No animals or pets allowed on premises.
9. On termination, guests are expected to return and deliver the premises in good order and condition.
10. Maid: The rate includes the services of a maid every second day (3 days a week, Monday, Wednesday and Fridays, from 8.30am to 12.30pm, excluding public holidays) for cleaning only. The maid is available for additional services (e.g. cooking etc.). This is to be arranged and paid directly to the maid upon arrival, at the rate of MUR100 per hour.
11. Linen & towels: we supply all linen, blankets, pillows, bath and beach towels.
12. Before departure, all food must be removed from fridges, all rubbish put in the appropriate council rubbish bins provided, and crockery and cutlery washed and packed away. The premises must be left in a clean and tidy condition.
13. Extra cleaning charges may be incurred for the cleaning of dirty dishes, washing machine, emptying the fridge, removal of excessive rubbish etc. Should the cleaning fee be more than the usual cost for cleaning the property, you will be charged the additional costs which will be deducted from the security bond.
14. You are responsible for the safekeeping of accommodation keys and remotes. Loss of the keys or remotes will incur an additional charge.
15. Smoking is not permitted inside premises, and is permitted outside the premises.





16. In the case of any problem or complaint, you must inform the Property Manager at the earliest opportunity so that the situation can be rectified as quickly and efficiently as possible. We require our guest to allow repair/service access to the property during reasonable hours.
17. We recommend all guests purchase travel insurance. Villa Le Guétali will not be held liable for any injuries, illness, accidents, loss or theft of personal items that may occur whilst staying at our property.

### **CANCELLATION POLICY**

- 45 days or more to arrival date: full refund minus €75 cancellation fee.
- 15-44 days prior to arrival date: full refund minus 50% of total cost.
- 15 days or less prior to arrival date: no refund applicable.
- Premature departure: No refund applicable.

### **PAYMENT DETAILS**

Payment can be made via PAYPAL. Payment details will be provided during the booking process.

### **CHECK IN/OUT**

Check-in: No earlier than 2pm.

Check out: No later than 11am.

Subject to prior arrangement and availability, Villa Le Guétali will attempt to accommodate early check-ins, or late check-outs where possible.

